Milton Municipal Utilities Commission Water and Sewer Department 1139 Smith Street • Milton, WV 25541 Phone: (340)-743-3422 • Fax: (304) 743-1872

<u>DEFERRED PAYMENT AGREEMENT</u> (DELINQUENT WATER AND OR SEWER SERVICE BILLS)

This AGREEMENT, made this	day of		, by and between
	the Cus	tomer of rec	ord,
account number			
And this Utility, Milton Municipal U	Itilities, concer	rning a debt	now due and owing to the
Utility in the amount of \$			

WITNESSETH

It is clearly understood that failure to comply with these terms shall be proper cause for the termination of Utility services; provided, that the Customer(s) is given proper notice in accordance with the <u>Water and/or Sewer Rules</u>.

The details of the deferred payment Agreement are to be negotiated between the Utility and the Customer(s) and may consider several factors, including but not limited to the following: amount of the bill, ability of the customer to pay, payment history, time the debt has been outstanding, reasons why the debt has been outstanding, and any other relevant factors; provided the Agreement requires payment of the current bill plus a specific amount per month on the arrearage.

It is the responsibility of the Customer(s) to inform the Utility (and to substantiate the same) when the Customer's financial conditions significantly change and the existing payment Agreement works a hardship. If such is documented by the Customer(s), the Utility shall renegotiate the payment agreement consistent with the Water and/or Sewer Rules; however, the Customer(s) must timely pay the current bill and make some payment in the arrearage.

DEFFERED PAYMENT AGREEMENT

The Customer(s) has the right to appeal the reasonableness of the proposed payments to the PUBLIC SERVICE COMMISSION. The Utility shall advise the Customer(s) of the Commission's toll-free number in order to perfect such an appeal. During the pendency of the appeal, the service may not be terminated; provided, however, that the current bill must be paid by the Customer(s) in order to protect their rights under the Commission's Rules.

If termination of Utility service occurs, the entire <u>past due</u> balance will be due and payable to the Utility. In addition, any reconnection and disconnection charges provided in the Utility's tariff as well as a security deposit may be required prior to the restoration of water services.

It is agreed by the parties listed below that the following deferred payment agreement has been entered into on your account. This account will be paid as follows:

Amount Deferred	\$
Number of Installments	
Monthly Installments Plan	·
Due Date of 1st Installment Payment	\
include payment of the current water	our office BEFORE the 21 st of each month and must and/or sewer and applicable taxes. Each monthly ue until all payments have been made.
UTILITY	CUSTOMER
BY:	ADDRESS